



THE GREAT NEWS BOOK

FREE SMOKE ALARM INSTALLATION



The Fire and Emergency Medical Services Department is committed to the safety of the District residents. If you are a resident of Washington, DC, and would like to have a free smoke alarm installed in your home, please visit our website at fems.dc.gov or contact our Public Information Office at (202) 673-3331 for further information.



Cherrie Wanner Doggett
Senior Vice President

16 September 2008

Dennis Rubin
Chief
Fire & Emergency Medical Services Dept.
Government of the District of Columbia
1923 Vermont Avenue NW
Suite 201
Washington, DC 20001

Dear Chief Rubin;

It is difficult to find words to adequately express my appreciation to you and your department for the many considerations given to my family and me over these past weeks.

From our very first conversation on the evening of Mr. Doggett's death to the wonderful tribute on the day of his funeral I was treated with the utmost kindness and concern and I will be forever grateful.

It would be impossible for me to separately name individuals and thank them so I hope you will accept the enclosed donation to the District of Columbia Fire and Emergency Services Foundation on behalf of your entire department and express to each one of them my most sincere gratitude.

My best personal regards.

Sincerely,

Sent: Saturday, September 20, 2008 3:44 PM
To: director.fems@dc.gov
Subject: Webform.FEMS.atd

This Email was sent from the 'Ask the Chief' section of the FEMS website.

Ms. Shirley
DC Citizen

Subject
=====
Other (Emergency Services)

Message
=====

I recently fell and hit my head at the McComb St. Giant Parking Lot. Sept. 9, 08 around 2:30 p.m. The injury would have been more serious (according to Emg. Room MD) had the response not been made quickly and skillfully. The young men assured me I was alright and the most important thing kept me calm. I was forgetting how to breathe and yes I am a senior citizen. I cannot praise them enough would like somehow to recognize these individuals. God Bless them. Please respond as to the best way to acknowledge them. Respectfully, Shirley

By the way we are a Police, Paramedic, and Fire Chief, Family in Montgomery County My Father is still living way into his 90's and was a retired policeman in Phila. Pa, we do stick together.



CHARLES COUNTY GOVERNMENT
Department of Community Services

Charles County Commissioners
 Wayne Cooper, President
 Edith J. Patterson, Ed.D., V.P.
 Reuben B. Collins, II
 Samuel N. Graves, Jr.
 Gary V. Hodge

Paul W. Comfort, Esq.
 County Administrator

Ms. Karen Lehman Cieplak
 Acting Director

September 22, 2008

Administration
 301-934-0108
 fax: 301-934-0139

Dennis Rubin, Fire Chief
 1920 Vermont Ave, NW
 Washington DC, 20001

Aging & Community Centers

301-934-9305
 fax: 301-934-0128
Richard R. Clark Senior Center
 1210 Charles Street
 La Plata, MD 20646
 301-934-5423/fax: 301-934-5425
Indian Head Senior Center
 100 Cornwallis Square
 Indian Head, MD 20640
 301-743-2125/fax: 301-743-7422
Nanjemoy Community Center
 4375 Port Tobacco Road
 Nanjemoy, MD 20662
 301-246-9612/fax: 301-246-9031
Waldorf Senior Center
 3082 Crain Highway
 Waldorf, MD 20601
 301-638-4420/fax: 301-638-1931

RE: 8th Annual Nanjemoy Heritage Day

Dear Chief Rubin:

On behalf of the Nanjemoy Community Center staff, I would like to take this opportunity to thank the District of Columbia Fire Department K-9 Unit for participating in the 8th Annual Nanjemoy Heritage Day. The staff and the entire community sincerely appreciate them taking the time to share in our special day. Please extend our gratitude to your staff; Sgt. Christopher Holmes, FF Jon Hope, Inv. Rodney Taylor, Inv. Scott Wilson.

The community support and participation for Nanjemoy Heritage Day continues to increase each year. Over 500 people enjoyed the day's activities.

Thank you again for your continued support, and I look forward to working with you in the future.

Sincerely,

Mag Romero
 Rural Center Coordinator
 Nanjemoy Community Center

Child Care

AlphaBest: On-Site
 301-934-0104/fax: 301-392-3881
AlphaBest: School Sites
 2745 Old Washington Road
 Waldorf, MD 20602
 301-632-6804/fax: 301-632-6806

Housing & Community Development

301-934-0112
 fax: 301-934-0101

Recreation

301-934-9305, extension 5152
 fax: 301-934-0121
Capital Clubhouse Rec. Center
 3033 Waldorf Marketplace
 Waldorf, MD 20603
 301-932-4348/fax: 301-632-5860
Elite Gymnastics Rec. Center
 2745 Old Washington Road
 Waldorf, MD 20601
 301-705-6558/fax: 301-645-3454

VanGO Transportation

301-934-0111
 fax: 301-934-0107
 Reservations: 301-609-7917





*The first nonprofit organization honored with the American Medical Association's **Lifetime Achievement Award** "for significant and lasting contributions to the health and welfare of humanity."*

1920 Association Drive, #102, Reston, VA 20191
Telephone: (703) 476-5780; Fax: (703) 476-7095

September 23, 2008

Chief Dennis Rubin
District of Columbia Fire Department
1923 Vermont Avenue, NW
Washington, DC 20001

Dear Chief Rubin:

Thank you so much for your support of DC Fire Fighters Local 36's Fill the Boot campaign to benefit the Greater Washington Muscular Dystrophy Association. I am so proud to be associated with such an incredible group! The unbelievable first year total is more than \$50,000! This would not have been possible without your support and leadership. I hope to continue working alongside you and the coordinating team to continue to grow this incredible program in the future!

The Washington DC fire fighters have continued to be a great support for the local families living with neuromuscular diseases. Because of the money Local 36 raised, MDA will be able to continue to fund the services we provide to our families at no charge to them - clinics, summer camp, financial assistance with the purchase of medical equipment, and community education. Most importantly, we will be able to continue funding research, giving our families hope and, everyday, bringing us closer to a cure.

Again, thank you and **congratulations** on the incredible success in filling the boot for MDA!

All the best,

Jaime Lareau
District Director
Greater Washington MDA

September 29, 2008

Mr. Dennis Ruben
Fire Chief
1923 Vermont Avenue, NW, Suite South
Washington, DC 20001

Dear Mr. Ruben:

On September 2nd, 2008 I fell at 100 E Street, NW. I walked up to 9th Street to pay my electric bill as I entered to pay my electric bill Security asked what had happen to me. I told her I fell so she called the DC Fire EMS Department. As I was standing in line to pay my bill this lady came to me and I told her what happen she gave me a container of ice cubs and paper towels to put on to bring down the swelling and told me to come with her and she asked me where I lived and I told her. She told me to get into the vehicle that they were going to take me home. Her name was Natalie M. Overton-Williams, CPR Training Coordinator and her co-worker was Kianna Loften, Fire Fighter. I can't thank these two women enough for coming to my rescue and taking such good care of me.

These two ladies were so kind, warm and patient with me ensuring that I was ok. The assistance that they provided made me feel better and they showed me that they really cared for my well being and for this I am grateful and appreciative. Please express to Ms. Overton-Williams and Ms. Loften my deepest, heartfelt gratitude and appreciation for all they did for me that day.

Yours truly,


Ferna



OFFICE OF
THE COMMISSIONER

Federal Communications Commission
Washington, D.C.

October 2, 2008

Mr. Demetrios Vlassopoulos
Deputy Fire Chief, CIO
Washington, D.C. Fire and EMS Department
1923 Vermont Avenue, NW, Suite 102
Washington, DC 20001

Dear Jim,

Thank you so very much for taking the time out of your busy schedule last week to demonstrate the communications capabilities of the DC public safety community and your efforts to achieve interoperable communications. It was especially helpful to discuss the critical issues that we are facing here at the Commission regarding the "D" block. It is my desire to try to recognize and even incent those jurisdictions that have implemented interoperable networks or are in the process of establishing such networks, rather than penalize them. We appreciate your willingness to be involved in shaping one of the most important rulemakings during my tenure and one that will share our first response capabilities for years to come.

Again, thank you for the tour of the Capitol Region's E911 Center and thanks to all of those public servants who work 24-7 to keep us safe and connected.

Sincerely,

A handwritten signature in black ink, appearing to read "Deborah Taylor Tate".
Deborah Taylor Tate

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Department of Human Resources



Office of the Director

October 3, 2008

Chief Dennis L. Rubin
Fire and Emergency Medical Services Department
Government of the District of Columbia
1923 Vermont Avenue, NW
Washington, DC 20001

Dear Chief Rubin:


I want to personally thank you, and the Fire and Emergency Medical Services Department cadets, for helping to make the Mayor's 2008 Fall Citywide Job Fair a sterling success.

Final figures show that more than 36,000 jobseekers attended the job fair on Tuesday, September 23rd. This number almost doubles the final tally from the spring 2008 job fair and marks this event as our most successful to date. Kudos has been received from exhibitors, partner agencies, as well as the Mayor and City Administrator.

The seamless management of such a well attended event would not have been possible without the assistance and professionalism of your cadets. We look forward to their service to the residents of the District of Columbia as first responders.

Again, thank you and best wishes to the cadets for a bright future with the Fire and Emergency Medical Services Department.

Sincerely,


Brender L. Gregory
Director

This Email was sent from the 'Ask the Chief' section of the FEMS website.

Mrs. Malene

Sisimiut, Greenland 3911

Subject

Other (Thank you very much)

Message

Dear fire department of DC

I'm using this way of contact, in the hope that it will reach the right people.

On behalf of my 4 year old son and myself, I would like to extend a heartfelt thanks, to the wonderful fire fighters we met in DC. On October the 13th we were walking down I street, when a fire engine was passing us. My son who is fascinate by fire fighters was pointing and when the fire fighter saw this, they sounded the horn and waved to him.

This was such a great gesture, which made a young boy very happy!

My Dad was a fire fighter for 35 years up here in Greenland, but unfortunately, he passed on before my son was born, so they never got to meet. But thanks to you, he now feel that he knows some real fire fighter.

You might not be able to locate the guys in question, but please pass my thank you on to the entire department.

Best Regards,
Lukas' Mom



First Baptist Church

Reverend Dr. Harold N. Brooks, Jr., Pastor

"But ye shall receive power, after that the Holy Ghost is come upon you; and ye shall be witnesses unto me both in Jerusalem, and in all Judaea, and in Samaria, and unto the uttermost part of the earth." Acts 1:8 (KJV)

October 15, 2008

Brother William Wright
DCFD Public Information
1923 Vermont Avenue, N.W.
Washington, D.C. 20001

Dear Brother Wright:

Thank you for your participation in the September 13, 2008 Annual Community Day/Health Fair, your presence and/or contribution helped to make the event a success.

This year's four sponsors, the Edgewood, Mt. Enon Missionary, Potomac and First Baptist Churches are grateful that you took the time to assist us in our efforts to provide Christian service for the community in which we worship and live.

The Community Day/Health Fair Committee, consisting of representatives from each church, was happy to work with you.

We look forward to your continued participation.

Because of Him, I am,

Reverend Dr. Harold N. Brooks, Jr., Pastor

HNB/ENB/ar



October 21, 2008

The Honorable Mayor Adrian Fenty
John A. Wilson Building
1350 Pennsylvania Avenue, N.W.
Washington, DC 20004

Dear Mayor Fenty,

Thank you for the contribution that the District of Columbia Fire and EMS Department recently made to Mary's Center for Maternal and Child Care. Your commitment to our center and the community we serve, along with your generous donation of children and adult coats means so much to us and will go a long way in supporting our work.

Mary's Center's services are in great demand and this donation helps meet the needs of the community we serve. It is really encouraging for our center to count on people like you who understand the needs of the community. Our families always appreciate the help they receive through Mary's Center and you make that possible.

Your kind contribution will help Mary's Center bring smiles to the faces of the families we serve, as we continue to meet the health care needs of more than 10,000 low-income and uninsured families who come to Mary's Center because they have no other place to go. Along with providing our clients primary health care, we also offer nutrition support and education, services for children with special needs, home visits to vulnerable families, enrollment in public health insurance, family literacy classes, and more.

Mary's Center appreciates your generous support as we work to meet the needs of the families we serve. Through Mary's Center, your contribution will help change lives and leave a lasting impact on our community.

Warmly,

Adrian Fenty
Sean Egan
and his entire
team at the Fire
+ EMS Department
are extraordinary human
beings. They are always
reaching out to our most
vulnerable. Thank you
for having professionals
with a big heart.

Maria S. Gomez, R.N., M.P.H.
President and CEO

Important Note: Because no goods or services were received in exchange for your contribution, the entire amount may be tax-deductible as permitted by law.

From: Martin, Joseph E. (EOM)
Sent: Wednesday, October 22, 2008 6:43 PM
To: Gerhart, Timothy (FEMS)

Subject: Thanks for FEMS' great help

Chief Gerhart:

I write to thank you and your Department – especially Lt. Sean Egan and others from the Community Service Unit (CSU) – for the truly outstanding assistance provided to residents and others of the blocks affected by the water-main break on Shepherd Street NW at Kansas Avenue NW yesterday.

I was very impressed with the community contact that I witnessed, and I was pleased that, to my knowledge, I received only one complaint call from a resident I know well from Shepherd Street NW when I was steps from her home.

I interpreted the lack of calls to our office (to my knowledge), except for that one to me personally, to mean that FEMS had done such a superb pro-active job that the residents who were aware of our efforts knew that the District government was ahead of the curve.

I arrived back on the scene last night around 10:00 pm after ANC 4D's meeting (elsewhere in the Ward) to check on things, and again saw Lt. Egan and his colleagues whom I had seen much earlier in the day. At ANC 4D's meeting, I saw Battalion Chief Saunders speaking to the ANC and community about the water-main break and providing a valuable update notwithstanding the fact that that ANC's community's were not affected by the disruption in DCWASA service.

Again, I am so impressed with your Department, and I am so grateful always that you are all there - always.

Sincerely,

Joe

Joseph Martin
Executive Office of the Mayor
Mayor's Office of Community Relations and Services (MOCRS)
Outreach and Services Specialist - Ward 4

D.C. Emergency Services: Dedicated and Professional

Saturday, October 25, 2008; Page A14

Washington's government is often criticized, but I have nothing but the highest praise for the city's emergency medical services. My 88-year-old father's glucose level fell to a life-threatening low one day this month. He was unresponsive, and we were all very worried. An EMS crew arrived at his home in the District almost immediately and demonstrated professionalism, sympathy and courtesy.

My father is doing much better now. I was very impressed with the quality of the care he received. Many thanks to the crew and to all those first responders who have dedicated their lives to saving the lives of others.

DAVID

Silver Spring

Recently, one of my best friends was killed when a Metrobus collided with a taxicab that he and his family were riding in during a visit to the District.

My friend's wife and two children suffered minor injuries; they received exceptional care and support from D.C. emergency services personnel and from the staffs of George Washington University Hospital and Children's National Medical Center.

I was with them all night, and I saw nothing but exceptional professionalism, competence and compassion in everyone we dealt with throughout this terrible ordeal.

I have read many stories about issues with city services and hospitals, and I understand that large organizations will have problems that get reported in the media. Whenever I see a D.C. public servant in the future, however, I will think of the incredible performance by every member of the team that night. My deepest thanks to them all.

GEORGE

150th Anniversary
1858 - 2008



SAINT AUGUSTINE CATHOLIC CHURCH AND SCHOOL

The Mother Church of African-American Catholics in the Nation's Capital

1419 V Street NW • Washington, DC 20009

Telephone: (202) 265-1470 • Fax: (202) 234-1786

Website: www.saintaugustine-dc.org

October 29, 2008

Dennis A. Rubin, Fire Chief
District of Columbia Fire and EMS Department
Office of the Fire Chief
1923 Vermont Ave, NW
Washington, DC 20001

Dear Chief Rubin,

I would like to personally thank you for your assistance with the Saint Augustine Catholic Church and School Health Fair. The units that were present provided commendable service. With the assistance of Engine Co. 9, Ambulance 16, EMS 4 Platoon- 4 on Saturday, October 25 and the Special Events EMS Unit and EMS 4 on Sunday, October 26, we were able to provide a significant amount of additional medical screenings not just for our parishioners, but for the community surrounding our Parish. The medics, firefighters, and supervisors were prompt, courteous, and very professional and appreciated by all in attendance. So once again, thank you for your staff's presence; it was greatly appreciated.

In Christ

Father Patrick A. Smith

Pastor

raj

Sent: Wednesday, October 29, 2008 10:24 AM
To: director.fems@dc.gov
Subject: Webform.FEMS.atd

This Email was sent from the 'Ask the Chief' section of the FEMS website.

Tina

Washington, DC 20020

Subject

Other (GOOD JOB.)

Message

ON OCT 29,2008 A FRIEND WAS VISITING AND I WAS UN
AWARE THAT THEY WERE COOKING. THEY LEFT TO GO
HOME
FORGETTING TO UNPLUG A INSDE GRILL. OVER COME BY
THE SMOKE UPSTAIR I CALLED THE FIRE DEPARTMENT.
THEY RESPOND VERY, VERY QUICKLY. THEY WERE READY
AND PREPARED. THEY WERE GREAT". I LIVE IN WARD 8
AND THE TIME WAS 9:30 A.M. SO I DONTKNOW THE
TRUCK NUMBER
BUT THEY ARE GOOD FIREMAN.
THANKYOU CHIEF YOU HAVE GREAT WORKES.
TINA GOD BLESS.

JOHN

SOUTH DARTMOUTH, MASSACHUSETTS 02748-3410

October 31, 2008

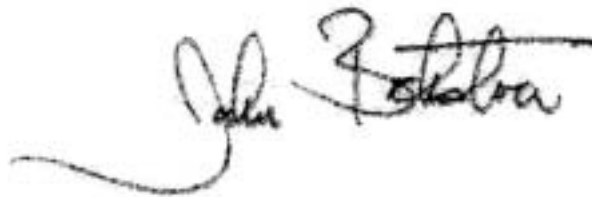
Gerald H. Coles
Battalion Chief 6
1018 13th Street, N.W.
Washington, DC 20005

Dear Mr. Coles:

I would like to thank your department and particularly Andre Turner and James Counce for your speedy and professional service in taking me to the George Washington University Hospital Emergency Room after I had had a fall at the Mandarin Oriental Hotel on October 23, 2008.

Mr. Turner and Mr. Counce were quietly competent, skillful, and efficient throughout the event, and I am very grateful to them and to your service for your help. It was most impressive.

Yours sincerely,

A handwritten signature in black ink, appearing to read "John F. Feltner". The signature is written in a cursive style with a long, sweeping underline that extends to the left.

November 3, 2008

Engine Company # 20
4300 Wisconsin Ave
Washington, DC 20016

Cc: William Wright, DC Fire and EMS Public Affairs

On behalf of the American University Park neighborhood, I would like to thank you for visiting our Halloween Block Party on Brandywine St., October 31st. I probably do not have to tell you how much the kids (and parents) enjoyed seeing the big trucks and meeting the men and women of Engine Co. # 20.

Thank you for all that you do for our community, and we look forward to seeing you next year.

Sincerely,

A handwritten signature in black ink, appearing to read "David", written in a cursive style.

David



CHAMBER of COMMERCE

The Voice of Business in DC

November 3, 2008

Ms. DeAngela Magruder
Public Affairs Specialist
DC Fire & Emergency Medical Services Department
1923 Vermont Avenue, NW
Washington, DC 20001

Dear Ms. Magruder:

We truly appreciate your generous contribution to the 70th Annual Chamber's Choice Awards Gala at the Marriott Wardman Park Hotel on October 25th. Your support helped honor the leaders and businesses that demonstrate extraordinary standards of professional excellence, vision and dedication to the District of Columbia. It was a night to remember, and we could not have accomplished so much without you.

Please make sure to save the date for our next major event – the 2008 Annual Meeting & Chairman's Inaugural Luncheon on December 18, 2008 at the Mandarin Oriental Hotel. During this event we will induct the new board of directors. In addition, we will review the accomplishments and successes of 2008 and prepare for 2009.

Thank you for your continued interest and commitment to the DC Chamber of Commerce.

Sincerely,

Chris Knudson
Senior Vice President, Marketing & Communications

THE PALISADES CITIZENS ASSOCIATION

▲
POST OFFICE BOX 40603 PALISADES STATION WASHINGTON, DC 20016
PHONE/FAX: 202-363-7441 WWW.PALISADESDC.ORG

November 3, 2008

Fire Fighter Brett Sutor
Fire Fighter Mike Skahill
Retired Fire Fighter Steve Kevin
Engine Company 29
4811 MacArthur Blvd. NW
Washington, DC 20007

Dear Brett, Mike, Steve and all the other fire fighters who helped with *Family Night at the Fire Station*,

On behalf of the Palisades Citizens Association, I would like to thank you for the warm hospitality, the excellent food and all the help you provided to make this year's *Family Night at the Fire Station* such a success. Even though the weather was absolutely crummy, it did not stop you from producing a delectable meal. Brett, Mike and Steve, this event would not take place without you, so thank you for all your efforts. I know it must have been a challenge with all that wind and rain, but you muscled right through it without a care! Now that's impressive.

Everyone here in the Palisades is so grateful to have fire fighters like you who not only protect us on a daily basis but are also excellent neighbors and friends. We look forward to sharing an evening with you and hope that it will continue for many years.

Keep up the excellent work, and I look forward to working with all of you next year.

Yours sincerely,



Anne Ourand
PCA Administrator



Serving the neighborhoods bounded by the Potomac River, Foxhall Road, Loughboro Road and the District Line.

From: Blalock, Gregory (FEMS)
Sent: Thursday, November 06, 2008 2:20 PM
To: Gerhart, Timothy (FEMS); Briscoe, John Jr. (FEMS); Schultz, Lawrence (FEMS); Sa'adah, Rafael (FEMS); Rubin, Dennis (FEMS); Augustine, James (FEMS)
Cc: Tinsley, David N. III (FEMS); Bunn, James (FEMS); Mack, Charles (FEMS)
Subject: Another Fine Job Well Done
Importance: High

Chiefs:

I received a telephone call from a Mrs. Minor who lives in Fredrick, Maryland. The reason for the phone call was to inform us of service provided to her when she called for EMS while at her granddaughter's residence

Ms. Minor stated the crew which consisted of FF-EMTs Tinsley (E-15-4) and Bunn (E-25-4) were great, kind, and so professional she just had to let someone know of the exceptional service these fine young men provided to her and they even went out of their way to bring back her coat which was left on the unit. Ms. Minor went on to say she has never received such professional service in Fredrick, Maryland when she calls for EMS.

It is always a pleasure to receive calls like this one as Ms. Minor was just ecstatic about the service we provided to her. It's just another fine example of the dedication we provide day end and day out! Congrats to FF-EMTs Tinsley and Bunn for a job well done.

Gregory D. Blalock, NREMT-P
Deputy Chief, EMS Operations
DC Fire and EMS Department

November 9, 2008

Dear Ms. Hosten,

Thank you very much for coordinating the fire engine, the Safe House, and the volunteers to run the Safe House for my Fire Safety & Prevention Fair in September. The event was a success, and your beneficial assistance was greatly appreciated. Thanks again!

With sincere gratitude,

Asha Anderson
Cadette Troop 6600

Asha Anderson

Bob and Alice

Washington, D.C. 20007

Tuesday, November 18, 2008

Dennis L. Rubin, Chief
Fire & Emergency Medical Services Dept.
Government of the District of Columbia
1923 Vermont Avenue NW
Suite 201
Washington, DC 20001

Dear Chief Rubin,

In the last two years, my husband and I have had three "encounters" with Palisades Fire House emergency teams. The most recent was Sunday, day before yesterday, when an emergency team was called to my church to attend to an elderly woman.

These are really incredible people you have at this station. Each time I've been involved with them, the responders have been kind and gentle, expert and prepared. I'm not sure which set of traits is the more valuable, but this is a remarkable combination of talents. As it has been each time, the team responding Sunday came quickly, they were kind to our elderly church member, they diagnosed her tactfully and gently, then moved her on to Georgetown Emergency Room with another of our members in attendance.

I was aware that the crew were from Palisades and so was not surprised, but other church members remarked on how well they handled themselves and our friend.

I know the City doesn't have any extra money, but the crews at Palisades all deserve raises. I wish you would let them know how much they are admired and how grateful we are to live nearby.

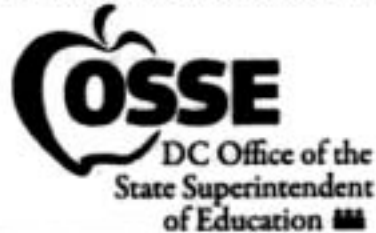
Very truly yours,


Alice

cc: Mayor Adrian Fenty
Foxhall Citizens Community Association

From: Paige, Diane V. (OSSE)
Sent: Tuesday, November 18, 2008 1:18 PM
To: Everett, Patricia (FEMS)

Subject: Thank You - OSSE?Office of Early Care and Education, Special Education Programs



November 18, 2008

Ms. Patricia Everett
Fire Education Information Specialist
FEMS

Dear Ms. Everett,

On behalf of the Floor Monitors at the Early Care and Education Administration (ECEA), and the Office of Special Education Programs (SEP), I would like to thank you for a superb presentation, discussion and demonstration on fire safety, prevention and building evacuation. We have already begun implementing many of your suggestions.

As a result of your briefing, we conducted a successful mock evacuation drill whereby all participants were extremely cooperative. Additionally, we were able to share much of the information that you shared with us on November 14th. Again, thank you for meeting with the ECEA /SEP team, and we look forward to cooperatively working with you on a continual basis.

Sincerely,

Diane

Diane V. Paige
Program Analyst
Early Care and Education Administration
Office of the State Superintendent of Education
Government of the District of Columbia

From: Patrick
To: Rubin, Dennis (FEMS)
Sent: Sun Nov 23 15:59:48 2008
Subject: statement of appreciation: Deanwood Engine 27

Dear Fire Chief Rubin,

On Tuesday, November 11, Veteran's Day, I was stranded by the side of I-295 between the Rt. 50 and Eastern Avenues exits when I experienced a blowout of one of my tires. The only place I could pull over was alongside a guardrail with no shoulder. The car was in a blind spot of cars behind me that were ascending at speed well over 55 mph from beneath an overpass. The situation was extremely dangerous for traffic approaching my vehicle, and, when I evacuated it. It was also dangerous for me because, as I moved away from the car toward the sidewalk, I was advised by a Pepco technician that I was within feet of two crackhouses and that I stood a better chance of not been run down near my car than being shot on the sidewalk.

For over an hour, I attempted to obtain police protection by calling 911, but I was told each time that, regardless of danger, my call was classified as a disable vehicle and was therefore not a first responder. My Acura Roadside Assistance also did not come within the predicted half hour -- or the half hour after that. After many calls, my phone's battery went dead. Finally, Deanwood Engine 27 pulled over behind me, assessed the situation, made their fire truck visible protection for my car and vehicles from behind, and changed my tire within a matter of a couple of minutes.

I am very grateful for these firefighters (I believe there were 6 of them altogether) for stopping to assist me in a life-threatening situation in which I was left because of the breakdown of other forms of assistance. I hope that you will give these men the recognition they deserve for stepping up and getting the job done, as they did well and with courtesy. They rescued me from one of the scariest situations of my adult life, and I am 57 years of age. They may well have saved my life. I will be forever grateful for their help and concern.

Sincerely yours,

Patrick

Sent: Sunday, November 23, 2008 11:33 PM
To: fems@dc.gov
Subject: Thanks for Your Service on 23 Nov 08

To Whom It May Concern:

I arrived to my home on this evening, to find DCFEMS on the scene of a fire at my apartment complex. Fortunately, there were no injuries, (of which I am aware), and the fire was extinguished prior to my arrival.

I simply want to extend my appreciation for the difficult work performed by DCFEMS. To some, their service is largely taken for granted, but to many others, we know they avail themselves freely to assist our community in many ways.

I have had a fire-safety inspection upon request, received a backup smoke detector, and had my blood pressure/glucose checked by DCFEMS at an ANC meeting. I particularly value the blood pressure monitoring, because I take medication for angina. While I can check it myself, I figure that first responder gages are more accurately calibrated. Sometimes when my readings are variable, I want to verify my own accuracy, so I appreciate having an option other than the gage at CVS.

Please forward this message of appreciation to the responsive Engine Company.

Regards,
Regina

Washington, D.C. 20002
November 20, 2008

Mayor Adrian Fenty:

I am writing this letter to commend
a fine group of young people from PEE
10 # 3 P 1 H A - 15.

We always hear about the negative
reports, but very few positive ones?

On September 17, 2008 this fine young
group responded to a 911 call at 900
G St. N.E. Washington, D.C. 20002 approxi-
mately 6:30 PM.

I watched these fine young people in
action working on a fine young lady, one
of our tenants whom we all loved.

They worked on her just like she was a
relative of theirs and handled her with
tender loving care placing her on the stret-
cher and proceeded to Howard University
Hospital, but had to make a short
stop to do CPR and proceeded on, one
car stopped in front of the ambulance ...
and the driver started to use some profa-
nity, but looked at me and showed the
upmost respect but yelled out of the
window: "get out of the way." I could
barely hear. So the paramedic went around
him and proceeded down the middle
of the street.

I am sure that we arrived at Howard University Hospital in 2 minutes at a high rate of speed. Safe and sound.

What I saw next was just amazing. Those paramedics showed that they were well trained and highly skilled, they had the patient out of the ambulance and into the hospital in a flash, where a team of doctors were waiting.

The paramedics and the team of doctors were very professional and passionate with the patient doing all they could to save her.

Not only that, I dropped my pouch that I was carrying outside of the ambulance and one of the paramedics brought it to me all in tact, showing that they were also honest.

So you see you cannot always believe what you hear, "seeing is believing."

Sincerely Yours,
Lolita

WASHINGTON, D.C. 20004-2505

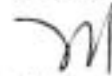
November 29, 2008

Fire Chief Dennis Rubin
Fire Department
1923 Vermont Avenue, N.W.
Washington, D.C.

Dear Chief:

I recently had the occasion, regrettably, to make use of your paramedic firefighters. This unit seemed to be headed by Mr. Phil Lammert of Engine 3, A06. I write to say that Mr. Lammert and his associates were cooperative, splendid, and sensitive during the total experience.

Sincerely,

A handwritten signature in black ink, appearing to be the name 'Max' written in a stylized, cursive-like font.

Max

From: Pierre-Louis, Marie (OCME)
Sent: Sunday, November 30, 2008 1:52 PM
To: Rubin, Dennis (FEMS)

Subject:

Hello Chief Rubin,

Please transmit my thanks to the staff of Medic 12, Engine 13 for their help in the removal of the body of a 508lbs man who was trapped in his bathroom, yesterday. They also assisted the OCME Autopsy Assistants in transporting the body in the mortuary van and in covering the body for transport. I truly appreciate the constant willingness of Fire/EMS to help in these situations.

Sincerely,

Marie-Lydie Y. Pierre-Louis, MD
Interim Chief Medical Examiner
OCME

Washington, DC 20003



December 3, 2008

Fire Chief Dennis Rubin
1923 Vermont Ave. NW
Washington, DC 20010

Dear Chief Rubin,

I will retire as Director of Facilities at Wesley Theological Seminary next month and would like to take this opportunity to thank Investigator N.H. Smith II for all the guidance and fire safety information he has shared with Wesley over the years that I have worked here.

Investigator Smith's input on how to modify our campus to deal with fire safety issues and his suggestions after reviewing our Disaster Plan have helped to make Wesley a safer campus.

We appreciate all of Investigator Smith's efforts, including his patience and professionalism, and can not express our thanks enough for the difference he has made towards a safer environment at Wesley.

Sincerely,

Julie Arenstein
Director of Facilities
Wesley Theological Seminary

CC:
Fire Marshal Gary Palmer
Suite 370 South
441 4th Street NW
Washington, DC 20001



MARTHA'S TABLE, INC.

2114 14th Street, N.W. ■ Washington, D.C. 20009 ■ 202/328-6608 ■ Fax 202-387-0011
www.marthastable.org

December 3, 2008

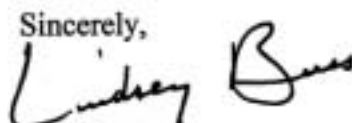
attn: Chief Palmer
DC Fire / EMS FIU
441 4th St., NW
Washington, DC 20011

Dear Friends:

On behalf of Martha's Table I would like to thank you for your recent donation. Attached you will find a receipt and a description of our new policy for clothing donations. Our success and ability to provide food, clothing, educational support and comfort to children and families in our community is a direct result of your kindness and generosity.

Over the past year we have expanded our facilities to help even more people in need. Each day we help more than 300 low-income children, youth, teens and their families thrive with nutritious meals and supervised educational activities in a safe environment. Your assistance makes it possible for us to continue our day care, after-school and summer programs for children ages three months to 18 years. Most recently, your support has paved the way for us to provide an expanded day care program with an emphasis on the importance of early childhood development in a safe, nurturing, and stimulating environment.

As always, we continue to operate McKenna's Wagon, our seven day mobile soup kitchen that feeds the hungry and homeless at fourteen locations in Washington, DC serving more than 1,500 meals each day. In addition, we offer other family oriented services including a clothing distribution center, recently renamed Martha's Outfitters, and a laundry center. Martha's Table's doors are open daily, so please visit us and see how you are helping us empower the wider community.

Sincerely,

Lindsey Buss
President

N.B. No goods or services were received by the donor in return for this contribution.

LAW OFFICES
MITCHELL J. COOPER
1001 CONNECTICUT AVENUE, N.W.
WASHINGTON, D.C. 20036

331-1858

December 8, 2008

Fire Chief Denis Rubin
1923 Vermont
Washington, DC 20001

Dear Chief Rubin,

This past weekend, my wife and I were at the Park Hyatt Hotel at 24th and M Streets, NW. She had a nasty fall in the bathroom and the hotel management called the Fire Department for an ambulance. Because of intermittent stories of alleged failures of the ambulance service, I confess to a bit of trepidation as to what would happen. I am delighted to report to you that the ambulance and a team of firemen arrived in less than 5 minutes and that the care they rendered was highly professional. The Medic 1 team of W. Salmon and C. Hackett could not have performed more competently or with a more caring attitude.

I thought you would like to know that you have cause for pride in those who served us so well.


Mitchell Cooper

Sent: Wednesday, December 24, 2008 4:12 PM
To: Rubin, Dennis (FEMS); Palmer, Gary L. (FEMS)
Subject: thanks from Quebec Place!

Dear Mr. Rubin,

In November, one of the houses on Quebec Place NW caught fire.
As one of the residents of the block, I wanted to express my sincere gratitude, and that of my neighbors, for the firefighters' efforts that day.

The firefighters arrived quickly, worked determinedly in the face of what looked like very hot and dangerous conditions, and managed to get the fire out.
I realize they are trained to do that and probably do that kind of work every day, but that doesn't make it any less worthy of applause!
The men and women who came were very helpful, hard working, and courteous.
I especially appreciated the effort they went to to try to comfort a dog that was pulled out of the burning building.
Mr. Palmer was very helpful at the time, and afterwards in making sure that the property was properly closed up so kids couldn't get in.

I would like to thank all the responders for their help that day, and especially for saving my house!

Dr. Michelle

Mrs. mav

washington 20016

Subject

Other (Power outage: great response)

Message

12/31/08 utility pole snapped 4500 block of van ness st nw

superb response by fems in coordination with police and pepco

I heard the noise, called it in to 311 and pepco but response (5 minutes) was so quick I think they got info off their own system.

ems taped off area, fire and police hovered, then police and pepco stayed all day to insure safety.

Kudos to excellent protocol planners and implementers.

Dear Sgt. J. Dickey,
We just wanted to thank you and
your team for helping investigate
our potential hazmat problem last
week. Your efficiency as well as
your humor helped keep everyone calm
in a very stressful situation.
Thank you to all of you for keeping
our city safe! Best wishes,
The Staff of the American Meat Inst.

Chief Schultz,

I just wanted to let you know how grateful I am to you, when you helped me out and calmed me down when my daughter Nyka had carbon monoxide poisoning. Your quick response to help - especially sending someone to the ER to see how she was doing was so kind. When you explained that firefighters go into the hyperbaric chamber also made something so scary, not that daunting, for me so far away. Your thoughtfulness & professionalism will stay with me for a long time. With Best regards,
Dana